

STOP!

If you have any issues with product please contact our technical support team before returning it.

TECHNICAL SUPPORT

Technical Support : **1 (800) 881 9305**

1 (714) 666 1716 X2

Email : support@ezq.com

Service Hours : **Mon. - Fri. 08:00 AM - 05:00 PM P.S.T**

EZQuest®
Premium Digital Life Accessories

Quick Instruction Manual for
USB-C Multimedia Hub Adapter 8 Ports
Part# X40030

Attention:

1. If you like to use your HDMI port for your external display and you like to close your MacBook Pro, you must have the USB-C power cable connected to the hub. (Closing your laptop without the USB-C power cable connected to the hub, will put your laptop in sleep mode).

2. Please make sure that you select the correct HDMI port from your TV or your display INPUT so that your computer display can be shown.

Full Speed Charging Support:

To support full-speed charging for iPad Pro or other mobile devices, please make sure your power adapter is at least 15W (45W).

Power adapter less than 45W will not supply enough power to provide pass through charging.

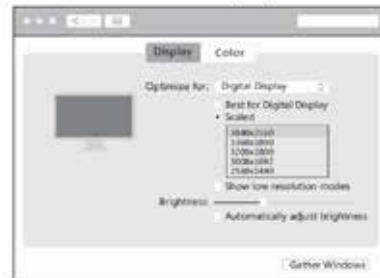


Specification:

- Part Number: X40030
- UPC Code: 694307400306
- Input: USB-C / USB Type-C
- Output: 1 X HDMI 4K 30Hz
- 1 X 100 Watts USB-C with Power Delivery 3.0
- 1 X RJ45 Gigabit Ethernet with LED indicator
- 1 X SDHC and 1 X Micro SDHC Card Reader
- 3 X 5Gbs USB 3.0 ports with one BC 1.2 capable
- Thunderbolt™ 3 Compatible
- Unit Length: 26.5 CM/10.5 Inches
- Dimension: L 52mm X W 105mm X H 13mm
- Weight: 3 oz
- One (1) year limited warranty

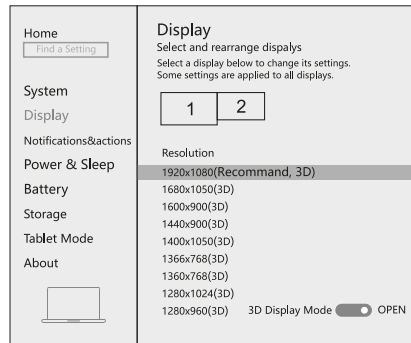
Resolution Setting for Mac

Apple logo>System Preferences>Displays



Resolution Setting for Windows

Right click desktop > Display Settings



Graphics Settings for Mac

1.Mirror Display

Apple logo>System Preferences > Displays



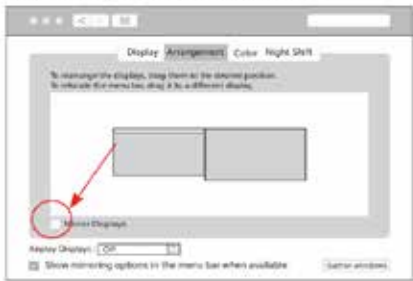
Source device



HDMI Display
4K 30Hz

2. Extend Display

Apple logo>System Preferences > Displays



Source device

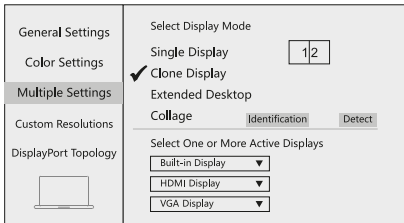


HDMI Display
4K 30Hz

Graphic Settings for Windows

1. Clone Mode

Right click desktop >Graphics Settings >Display



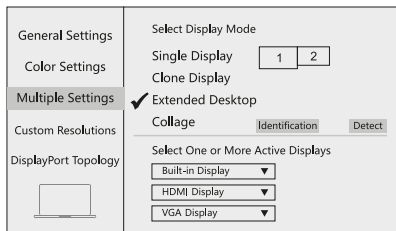
Source device



HDMI Display
4K 30Hz

2. Extended Display

Right click desktop >Graphics Settings >Display



Source device



HDMI Display
4K 30Hz

FAQ

A. Why is there no audio output from HDMI ?

1. Please make sure if there's audio output on the Monitor.

2. Please set the external monitor as default audio output device.

B. What if the WIFI drops when the hard drive has been connected to the hub ?

1. 2.4G is easily interfered, you can switch to 5G network, or try to move the hard drive to a suitable place.

C. What if the USB driver can't be identified ?

1. Restart the device and connect the hub again.

D. What if the display screen drops after connecting a large current hard drive ?

1. Please supply power by power adapter.

How to Change the Resolution and Refresh Rate on Mac:

System Preferences, Click on Display, Under the Display:

While holding the Option button down, click on " Scale " twice then you can see the range of resolution. Then click on the " Show low resolution modes " box. Then you can choose the Refresh Rate available.

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