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TECHNICAL SUPPORT

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EZQuest®
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Quick Instruction Manual for
USB-C Dual HDMI Multimedia Hub Adapter
5 Ports with Power Delivery 3.0
Part# X40225

Attention:

1. If you like to use your HDMI port for 1st and 2nd display and you like to close your MacBook Pro or other laptops with USB-C, you must have the USB-C power cable connected to the hub.
(Closing your laptop without the USB-C power cable connected to the hub, will put your laptop in sleep mode).

2. Please make sure that you select the correct HDMI ports from your TV or your display INPUT so that your computer display can be shown.

Features:

1. HDMI 1: Resolution up to 4K/60Hz when single display either on DP 1.2 or DP 1.4
2. HDMI 2: Resolution up to 4K/30Hz when single display on DP 1.4
3. PD 3.0: Supports 100W power input, charging output 87W
4. Two 5Gb/s USB3.0 ports with BC1.2 capability

* Due to Apple M1 limitation on MacBook Pro 13" & Air 2020, you can only use one extended external display



Efficient Work Flow with Dual HDMI Extended Mode

Create up to three extended mode displays on MacBooks with Intel processor and expand your work throughout these displays so you can work faster and more efficiently. Mirror your MacBook display to Dual HDMI displays in up to 1080p at 30Hz or UHD (3840x2160) at 60Hz on one and 30Hz on the 2nd one. Simply connect the adapter to the two USB-C ports on your MacBook and then to your display, TV or projector via an HDMI cable (sold separately).

USB 3.0 with BC 1.2

Use the standard USB 3.0 ports to connect devices such as your flash drives, camera, external hard drives or a USB cable for syncing. You can also use the USB 3.0 ports with BC 1.2 for charging your iPhone, iPod and more. The huge variety of portable devices with differences in USB ports, and complicated nature of rechargeable batteries, the USB battery charging [BC] version 1.2 is a critical standard for establishing the proper way to charge a battery from a USB port. One USB 3.0 port is equipped with BC 1.2 so you can charge your devices with peace of mind.

Setting Mirror & Extended mode for Mac: (You must use your MacBook Pro screen)

1. From the Apple menu, choose "System Preferences".
2. Choose "Displays".
3. Click "Arrangement tab".
4. In the lower-left corner of the Arrangement pane, select "Mirror Displays."

In OS X Mavericks or later, you can choose to add a status menu to make it easier to mirror your displays. Use this menu to select your display monitor or TV . To add the menu to the top of your screen, select "Show mirroring options" in the menu bar when available.



The blue boxes represent all displays that you've connected. The white bar at the top of both boxes represents your primary display. In video mirroring, both displays have a white bar because they show the same information. You might see black bars on the sides of the screen image.



This happens if you choose a resolution in the Display pane that only one of your displays supports. Your Mac uses the closest matching resolution. To switch between mirror and an extended mode, press: Command-Brightness Down



Intel Based Mac's with 2 USB-C Ports



Extended Mode (A, B & C)

M1 Based MacBook Pro 13" and Air 2020



Extended Mode (A and B)

Due to Apple M1 limitation on MacBook Pro 13" & Air 2020, you can only use one external extended display.

How to Change the Resolution and Refresh Rate on Mac:

System Preferences, Click on Display, Under the Display: While holding the Option button down, click on " Scale " twice then you can see the range of resolutions. Then click on the " Show low resolution modes " box. Then you can choose the Refresh Rate available.

Please email us with any questions or feedback you might have about our products to support@ezq.com.
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